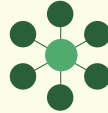


Thinking Systematically



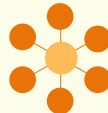
PAUSE TO ASK WHY



When a colleague, family member, or other professional mentions a problem they've seen or experienced in the community, pause and ask them **why** they think that problem is happening.



If you observe people talking about a problem and immediately jumping to a solution, pause the conversation and ask **why** that problem might be happening.



SCAN THE SYSTEM



Ask questions at upcoming staff meetings or local collaborative meetings about any of the **system characteristics**.



Ask colleagues about situations where it's taken a long time for **information to flow between people, departments, or organizations**. Explore how you could work together to reduce these delays.



Talk with partner organizations about how you can work together to improve **referrals between organizations** in the community.



Talk with partner organizations about ways to improve how **information is exchanged between front-line service providers** who support the same families.